



Annual Report 2015-2016

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Who we are

The Boyup Brook Community Resource Centre (BBCRC) is a not for profit, community managed organisation servicing the rural community of Boyup Brook since 2005. The Boyup Brook CRC is part of a network of over 100 Community Resource Centres located in small rural communities in Western Australia.

The Boyup Brook CRC aims to provide quality and professional services that continually build on existing programs and partnerships to increase the capacity of the CRC to remain proactive in meeting the needs of the Boyup Brook community and catering for many different target markets.

We are continually searching for alternative services and programs to provide to the community to grow the organisation and provide financial stability.

Boyup Brook is situated on the Blackwood River, in the heart of the South West of WA and consists of a town of some 800 people with a total of approximately 1600 residing in the Shire, with a median age of 44 with almost a 50:50 split of females to males.

OUR VISION

To be recognised as an innovative leader in the development of community services and training opportunities at a local and regional level

OUR MISSION

Provide resources and enhance motivation for the economic, social and cultural development of Boyup Brook, other rural communities and the CRC Network through the flexible delivery of training, education, communication and access to information.

What We Do – Our Services

CONTRACT SERVICE PARTNERSHIPS

- Department of Regional Development
- Westpac Bank (ceased Sept. 2015)
- Bendigo Bank (commenced June 2016)
- Department of Human Services
- Australian Taxation Office

COMMUNITY PARTNERSHIPS

- Shire of Boyup Brook
- Boyup Brook Tourism Association
- Boyup Brook District High School
- Country Music Club Boyup Brook
- Rylington Park

COMMUNITY PROJECTS & EVENTS

- Wellness Program
- School holiday activities
- Local history
- Community garden
- Boyup Brook Art Awards

INFORMATION SERVICE

- Government Information
- The Boyup Gazette
- Referral Agencies
- General community information

ADMINISTRATION & OFFICE SERVICES

- Computer and Internet
- Videoconferencing
- Printing and Photocopying
- Room Hire
- Typing and Desktop publishing
- Binding, Laminating, Shredding

TRAINING COURSES

- Business development courses
- Basic computer courses
- Lifestyle courses

Our Team

Management Committee

Chairperson	Lorraine Bruyn
Vice Chairperson	Rhonda Parker
Secretary	Brian O'Hare
Treasurer	Maureen Piper
Committee:	Daly Winter
	Helen O'Connell
	Philippe Kaltenrieder

Staff

Manager	Jodi Nield
Accounts Officer	Natalee Dalton
Administration Officer	Lyn Willett
Administration Officer	Jackki Paterson
Business Trainee	Chantay Della Vedova (completed May 2016)
Business Trainee	Cheyenne Beagley (commenced April 2016)



Chairperson's Report: Lorraine Bruyn

It is with great pleasure that I present 2016 Chairperson's Annual Report.

In September 2015, we sadly said farewell to the Westpac Bank which left us with a big hole within our organisation. Luckily one door closes and another door opens and after a solid round of negotiations, we opened the Boyup Brook Agency of the Collie Bendigo Bank. Thanks to the persistence of our Manager, Jodi Nield, the opening has been a major achievement of this financial year and I would especially like to thank Treasurer, Maureen Piper for her expertise and contribution to making this come together.

One of the key roles of the BBCRC is to deliver contract services that benefit the community which we deliver through the Department of Regional Development, Department of Human Services and the ATO to name just a few, and again the staff continue to provide these services in a professional manner.

There has been another successful trainee complete her Certificate III Business this year and congratulations to Chantay Della Vedova who breezed through her study. I am sure she will go on to bigger things in the future. We have also welcomed our new trainee Cheyenne Beagley, who commenced in April and is doing extremely well with her traineeship.

We have also had another change of staff this year with our Accounts Officer, Natalee Dalton, deciding due to her family business needing more of her time, she would have to move on. We thank her for her contribution and wish her well. It did not take long to find a replacement and we have welcomed Lee to the staff who is fitting in very well.

We have had a successful continuation of the wellness program, including a weekly exercise class for Home and Community Care (HACC) clients with the expansion into the Boyup Brook District High School to deliver a Teenage specific HEAL program as well as a men's only HEAL program at the end of 2015. Thanks to Jodi who has the qualifications to run this hugely beneficial program.

Over \$19,000 worth of grant funding has enabled the CRC to conduct a number of projects and activities including the HEAL programs, develop the community garden, Neighbourhood House week and continue to electronically record Boyup Brook's history and launch the Lost Boyup Brook Facebook page.

There has also been a variety of business and social development workshops conducted, some of which were IT basics, business marketing and a doodling workshop for something different. They were all well received.

School Holiday activities for our youth were conducted at the end of each term. Our trainees are given this project activity which contributes to their Certificate III studies.

This year the BBCRC was contracted by the Country Music Club of Boyup Brook to coordinate the 2016 Art Awards which are held in conjunction with the Country Music Festival, attracting over 600 people through the door. Thanks to my committee for contributing their time on the opening night, to Neville Parker for his expertise at keeping the wine flowing at the bar and Jo Hales-Pearce for her skills as MC.

We held an art and a photography exhibition. Both featured local artists' works with the CRC receiving commission from the sales.

The CRC also displayed the quilts which are made annually by local residents for charity.

Participation in a WA Community Resource Network fundraising activity for Guide Dogs WA aiming to raise \$30,000, and a Breast Cancer awareness and fundraising days have been a great success thanks to contributions and support from the community.

The Boyup Gazette continues to communicate local information to the community and provides a reliable income stream from its advertisements which funds its ongoing production.

Our community garden is an ongoing development by committed volunteers. It has produced some nice fresh produce since it began with herbs now available at IGA.

We continue to host Westlink simulcast events with attendance from a regular audience.

The review and update of our organisational policies and Operations Manual is an ongoing process as we strive to improve our operations.

Once again I would like to thank Jodi and all of the staff for continuing to keep the BBCRC running in a smooth and efficient manner, and my committee for all their support during 2015/16.

Lorraine Bruyn, Chairperson



2015-16 Management Committee



Manager's Report: Jodi Nield

2015-16 showed us more examples of the saying “as one door closes, another one opens” with a number of exciting projects coming to fruition for the Boyup Brook Community Resource Centre.

The CRC successfully achieved all Social, Business and Economic Development outcomes in its second year of a Department of Regional Development service contract, and regularly exceeded targets in many areas.

An eighteen year contract with Westpac came to an end in August 2015 as the bank withdrew its in-store branches across Australia. This closure enabled discussions to commence with the Collie and Districts Community Bank (Bendigo) and in June 2016, the Boyup Brook Bendigo Bank Agency opened for business.

As the demand for print media reduces in today's digital world, another long-standing arrangement with Fairfax Media ceased in June 2015, where the CRC provided weekly articles for the 'Boyup Banter' section of the Donnybrook-Bridgetown Mail.

The CRC's premises was secured for the long term with a 21 year lease signed with the Shire of Boyup Brook. We sincerely thank the Shire Council for its continued support of the CRC.

The CRC further enhanced its partnerships, and developed new ones, with a number of community organisations through the coordination and delivery of events and projects such as the Boyup Brook Art Awards and Wellness Programs.

A wide range of other activities, events and services were provided throughout the year, with many of these featured throughout the Annual Report.

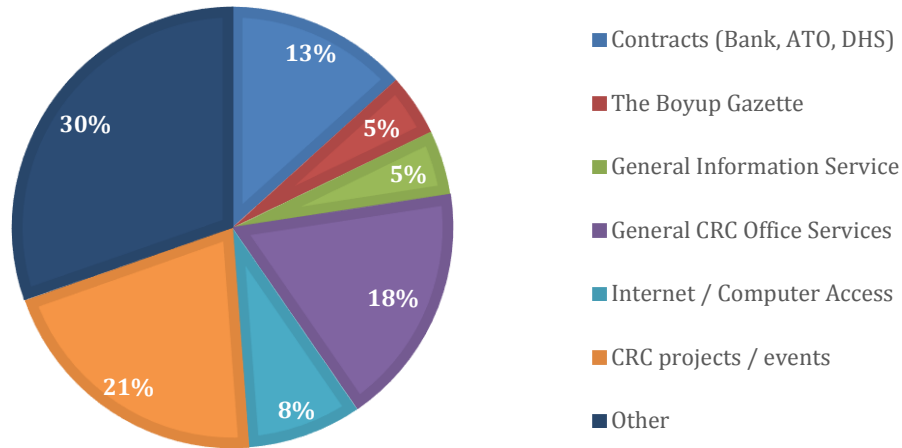
The WA Community Resource Network Traineeship program continues to provide employment opportunities with Chantay Della Vedova successfully completing her Certificate III Business. Cheyenne Beagley commenced as the new Trainee in April 2016. We also said farewell to former Trainee and Accounts Officer, Natalee Dalton and recruited new resident Lee Hendry to the CRC team to take on the Accounts role.

I would like to take this opportunity to thank my staff for their efforts and commitment. Also thanks to the volunteer Management Committee for their ongoing support of the CRC and to myself as Manager. And finally, to the people of Boyup Brook, thank you for continuing to support the services and for contributing to the significant outcomes that we provide for our regional community.

Jodi Nield, Manager

The Year in Numbers:

BREAKDOWN OF CRC USER ACTIVITIES 2015-16



>6,000

Users of the CRC during 2015-16

5

Part Time Staff employed including **1** Trainee

10

Volunteers engaged in other projects

12,000

Copies of The Boyup Gazette distributed

7

Volunteer Management Committee members

21

Years of providing a variety of services to the Boyup Brook community

>\$19,000

Grant funding for various projects

2015-16 Achievements: Department of Regional Development Community Services Contract

SOCIAL DEVELOPMENT

- School Holiday Activities
- Introduction to Facebook
- CRC Network Guide Dog Challenge
- Lost Boyup Brook Launch

Lost Boyup Brook Launch

Social media can sometimes receive negative publicity, but the Boyup Brook Community Resource Centre is using it in a positive way to preserve and share the history of the community through the establishment of the 'Lost Boyup Brook' Facebook page.

The page will share photos, articles and memories of Boyup Brook and surrounding districts from days gone by.

The idea was born through seeing the success of similar sites such as Lost Perth, which has nearly 115,000 followers and has gone on to produce pictorial books and a television program.

The official launch of Lost Boyup Brook took place at the Boyup Brook District Pioneers' Museum on December 9 in front of an enthusiastic audience.

CRC Manager, Jodi Nield, was thrilled with the response and said, "The Museum has such a wonderful physical collection of items to mark the local history, and the CRC wanted to expand this into the digital era by preserving photos, newspaper articles and stories electronically in case the originals are lost or damaged. By using social media, this history can be shared not only locally, but across the world."

In less than 24 hours, the page had received over 70 'likes' and in three weeks had attracted over 200 supporters.

Featured on the page so far include an album on the district's railways and flax industry, clippings from the Boyup Brook Bulletin dated October 18 1946, a working shearing shed from 1915 and sporting teams from the 1940s-50s.

The community is encouraged to contribute to the page with photos and articles by either posting directly to the page (www.facebook.com/lostboyupbrook) or by bringing hard copies into the CRC to be scanned. All original copies will be returned to their owners.

Lost Boyup Brook is another milestone of the CRC's ongoing community history project which was supported with funding from the Shire of Boyup Brook in 2014.



Origami school
holiday activity



WACRN
Guide Dog Challenge

"I like the ability to ask questions and the interaction, it was very practical and a great informative course"

*Participant in
Introduction to Facebook Course*

SOCIAL DEVELOPMENT

- Pink M.U.N.C.H. Day
- The Art of Doodling
- Scams and Shopping Rights Session

Pink M.U.N.C.H. Day

As a tribute to much-loved community member and CRC colleague, Lynda Coote who lost her battle with breast cancer in 2014, a fundraising day was held at the Boyup Brook Community Resource Centre on October 27. It involved guest speakers, a fashion parade, pamper sessions and demonstrations along with good food, nattering and catching up with friends.

With forty ladies attending, the Centre was filled to capacity. Local cancer survivor, Lizzie Twigg gave her audience a roller coaster ride as she spoke of her journey through cancer which included both laughter and tears! Victoria Coyne from Victoria's Place in Bridgetown gave an interactive talk on 'Taking care of You' and included some simple exercises and meditation.



With their selection of versatile clothing Georgia Wallace with her range of clothes from Intimo and Jacqueline Zanders with her collection of BDB Basics entertained the ladies with the fashion parade and afterwards ladies took delight in checking the fashions out further including a rack from Hot Country.

The day ended with a selection of pamper sessions: Reiki by Katie Everett, Light Touch Massage by Beth Askew or a hand massage from Lisa Martin.

Funds raised on the day are being donated to the Rose Centre in Manjimup. The Rose Centre is a peaceful and supportive sanctuary offering complementary therapies, comfort, care and compassion for local people who have a palliative care diagnosis, chronic disease or life limiting illness, or are undergoing treatment for cancer, and their primary carers.

"By the lovely comments received everyone enjoyed the day immensely finding it relaxing, informative with great variety – something to suit everyone," said CRC event organiser, Lyn Willett. "It was a fun day and we enjoyed working with the other local businesses and providing an opportunity for social interaction for our rural ladies, whilst raising funds for the Rose Centre."



Scams and Shopping Rights Seminar



Doodling Workshop

"Fabulous, thank you. Informative, uplifting, fun event. Really enjoyed it."

Attendee at the Pink M.U.N.C.H. Day

SOCIAL DEVELOPMENT

- Boyup Brook Art Awards
- W.I.F.E. Information Session
- 'Aussie Yarns' – visiting author talk

Boyup Brook Art Awards

Landscapes, portraits, abstracts and quilts made up just some of the masterpieces on display at the 2016 Boyup Brook Art Awards. This event was held in conjunction with the annual Country Music Festival from 18 – 20 February.

The Art Awards, now in its seventh year, brings another dimension to the Festival and aims to support, promote and encourage regional artists.

This year, it attracted over 160 entries by 54 artists from 22 locations, including 11 local Boyup Brook artists.



Donnybrook Artist (and former Boyup Brook resident) Christine Blowfield was awarded the Open Prize for 'Blue Gums' commenting "I was really surprised and honoured to win the Open Award." Blowfield not only caught the eye of the judge, Jane Holland, but also the public taking out the People's Choice award for 'Golden Light'.

This year was the first time the Boyup Brook CRC coordinated the event with CRC Manager, Jodi Nield paying tribute to everyone involved with the event. "Thank you to our generous sponsors, the talented artists, CRC staff and volunteers who contributed their time during the week."

"It was also fantastic to see so many community members and visitors wander through the exhibition, resulting in quite a number of pieces sold." A percentage of the art sales proceeds will be put towards community arts projects in the coming year.



W.I.F.E.
information
session



Visiting author talk

"And a big thank you to you, Jodi and CRC staff for all your hard work in making the Art Awards such a success again this year. I am happy to know that it is in such good, capable hands"

*Jacquie Broockmann
Previous coordinator of the
Boyup Brook Art Awards*

BUSINESS AND ECONOMIC DEVELOPMENT

- Employment of a Trainee
- Business Start Up Course
- NBN Connect Information Session
- Superstream Information Session
- Forklift Training Course
- Mystery Shopper with Nannup and Pemberton CRCs

Forklift Course

The Boyup Brook Community Resource Centre was approached by a local business to conduct a Forklift course as the CRC has run these courses before with good support.

A trainer was sought and the course promoted to businesses in Boyup Brook and surrounding towns.

The theory component was conducted at the CRC with the practical session held at the Boyup Brook Co-operative with students learning how to stack pallets. We thank the Co-op for the use of their equipment and space for this course.

Seven participants attended and received their Worksafe accredited Forklift ticket.



Completion of Certificate III Business Traineeship



Business Start-Up Seminar



NBN information session

“The practical learning was the best thing about the course”

Participant, Forklift Course

INFORMATION SERVICE

- Government Information
- Westlink
- Department of Human Services
- Australian Taxation Office
- The Boyup Gazette
- Referral Agencies
- General Community Information

Incorporations Act Information Session

An information session was held for incorporated organisations to inform them of the upcoming changes to the *Associations Incorporations Act 1987*.

Over thirty community members attended this session which was presented by the Department of Commerce.



“Given good advice and directions of information sourcing.”

Participant in information session for New Incorporations Act

Achievements: Other CRC Services and Activities

TRAINING COURSES AND WORKSHOPS

- Photos and Your Computer
- Financial Management for Clubs
- Introduction to Microsoft Word
- Herbal Remedies Workshop
- Electric Ute Information Session
- Native Bee Workshop



*“Thanks for the
opportunity to
participate via Skype”*

*Participant in Financial
Management for Clubs Workshop*



COMMUNITY PROJECTS AND EVENTS

- Wellness Program
 - Men's Only HEAL program
 - Teen HEAL
 - HACC Gentle Gym
- Local History
- Community Garden
- Quilt Exhibition
- Photography Exhibition
- Winning Ways – Show Tips
- Baked Relief for Fire Victims
- Attending Community events



“I liked learning about the small changes I can make to have a healthy lifestyle.”

*Year 10 student, Boyup Brook DHS
Participant in the Teen HEAL program*



ADMINISTRATION AND OFFICE SERVICES

- Westpac Instore / Bendigo Bank Agency
- Printing and Photocopying
- Laminating, Cutting, Folding, Binding
- Word Processing, Desktop Publishing
- Room and Equipment Hire
- Videoconferencing
- Exam Supervision



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