



Boyup Brook Community Resource Centre

Your local connection



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Department of
Primary Industries and
Regional Development

GOVERNMENT OF
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Who We Are

The Boyup Brook Community Resource Centre (BBCRC) is a not for profit, community managed organisation servicing the rural community of Boyup Brook since 2005. In May 2023, the BBCRC celebrated its 28th birthday.

The Boyup Brook CRC is part of a network of over 100 Community Resource Centres located in small rural communities in Western Australia.

The Boyup Brook CRC aims to provide quality and professional services that continually build on existing programs and partnerships to increase the capacity of the CRC, to remain proactive in meeting the needs of the Boyup Brook community and catering for many different target markets.

We are continually searching for alternative services and programs to provide to the community to grow the organisation and provide financial stability. At the beginning of 2022, the BBCRC commenced the delivery of the library service on behalf of the Shire of Boyup Brook under a service agreement, which has been a welcome addition to the organisation and well supported by the community.

Boyup Brook is situated on the Blackwood Goorbilyup River, in the heart of the South West of WA and consists of a town of some 700 people with a total of approximately 1,800 residing in the Shire, with a median age of 47 and almost a 50:50 split of females to males.



Boyup Brook Community Resource Centre frontage

Our Vision



To create a connected, supported and inclusive community

Our Mission



Connecting and supporting our community with information and services

Our Objectives



- a) To provide access to services in response to community need
- b) To provide access to information that assists the community
- c) To provide opportunity for access and training using technology and other media for education, communication, employment, business and cultural development;
- d) To develop partnerships and business opportunities relevant to the needs of the community;
- e) To provide access to economic development and employment opportunities;
- f) To provide access to social development opportunities which enhance community connectedness
- g) To provide opportunities for members of the community to be involved in the management of a resource for the community and to ensure the association is effective and remains community owned and managed;
- h) Work with stakeholders, other Community Resource Centres and all tiers of government to increase the profile of the WA Community Resource Network

Our Team

Management Committee

The Boyup Brook CRC is a community owned and managed not-for-profit, incorporated organisation.

The Management Committee is made up of elected members. Their role is to represent the CRC in the community and also present the needs and views of the community, provide a forum for new initiatives and to oversee the strategic direction of the CRC into the future.

2022-23 Committee

- **Chairperson:** Hayley Graham
- **Vice-Chairperson:** Amy Dyer
- **Secretary:** Lizz Rear
- **Treasurer:** Helen O'Connell
- **General Committee:** Dan Sayer, Darren King, Helen Rice, Helen Walker



*Boyup Brook Community Resource Centre
Management Committee 2022-23*

Staff

In the period of 2022-23, the Boyup Brook CRC has increased its staff to seven local community members. We employed Jess Mackie as a new trainee at the end of January 2023, with Lyn Jennings completing a Certificate III Library and Information Services in March. We also engaged a casual cleaner.

Jodi Nield



Centre Manager

Jodi has been working at the CRC since 2007 and in the role of Centre Manager since 2011.

Jodi also runs the CRC's Seniors exercise and wellness programs.

Jenny Elst



Finance Officer

Jenny is our Finance Officer and has been part of the CRC team since 2018.

Sharon Lampard



Projects Officer

Sharon joined the CRC in 2019 and coordinates various events and projects, including the War on Waste, IT support, The Boyup Gazette and other activities.

Lyn Jennings



Trainee Library Officer

Lyn completed a Certificate III Library and Information Services traineeship in February 2022 and has played a key role in the library operations.

Anna Raven



Customer Support Officer

Anna joined the team in June 2022 and supports customers with a variety of tasks. She also assists with project administration and delivery of the Better Beginnings program.

Jess Mackie



Trainee Library Officer

Jess commenced a Certificate III Library and Information Services traineeship in February 2023 and has played a key role in the library operations.

Jayson Mallett



General Assistant

Jayson works one day per week at the CRC, commencing in February. He undertakes various administration, library and project activities.

Brooke Nield

Casual Cleaner

Brooke was engaged as a casual cleaner in December 2022.

"Thank you to all the staff at the CRC. I really appreciate your kindness and expertise."

CRC member

What We Do



Access to government services

- Access and Sharing of Government Information, Brochures and Websites
- Services Australia Access Point
- Videoconferencing
- TransWA ticketing agent



Economic and business development support

- Hot Office
- Referral Service
- Business Information Sessions
- Business Development and Training Sessions



Social development support

- Referral Service
- Community Information Sessions
- Community Development Workshops and Training Sessions
- Local Initiatives and Projects
- Association Support



Services and products

- General Community Information
- Community Library
- Computer and Internet Access
- Office and Administration Services
- The Boyup Gazette

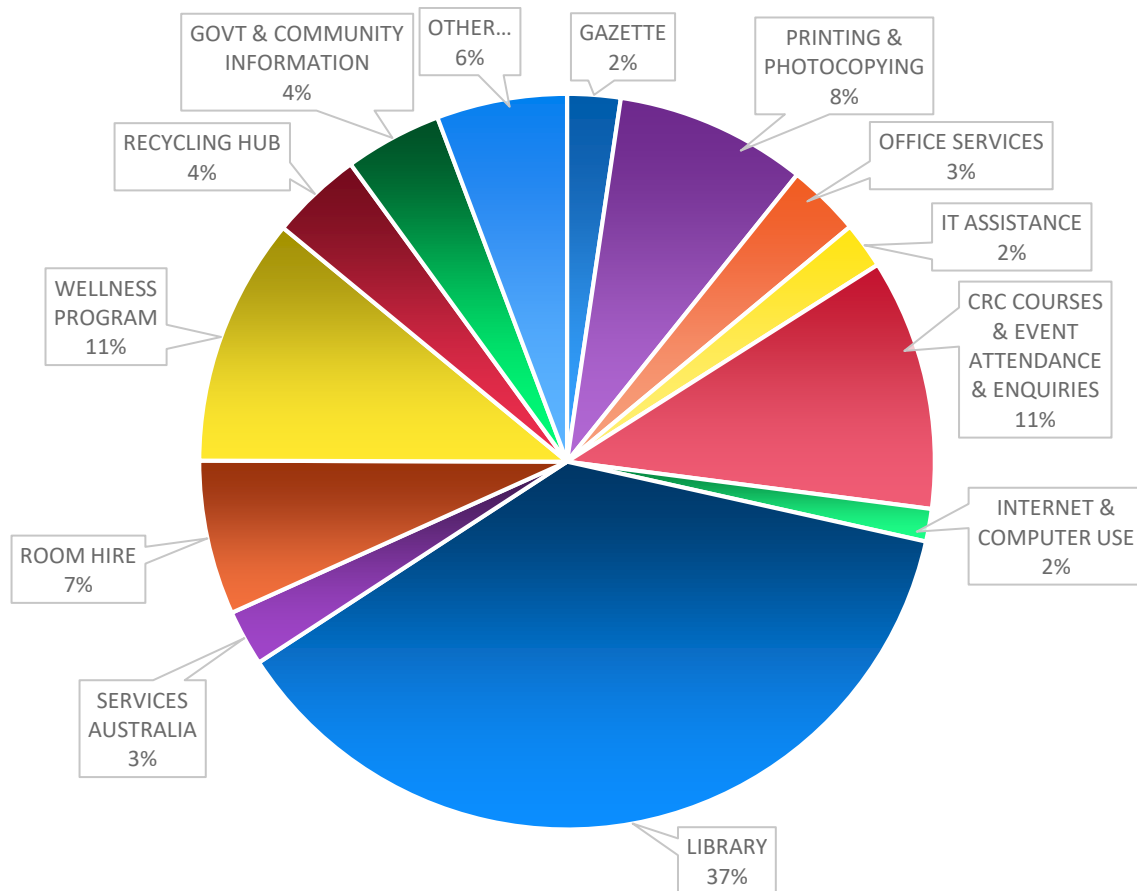


Building community connections

- Coordination of Events, Projects, Programs
- Attendance at Community Events
- Digital Presence through CRC Website, Social Media
- Partnerships with community organisations and other stakeholders

Year in Summary

7902 Customers



Usage Analysis

The Boyup Brook Community Resource Centre has again provided a variety of services to the community during 2022-23.

- With the removal of COVID-19 restrictions, events, activities and room bookings were all able to resume, with attendance figures very positive.
- There is a high demand for the weekly seniors exercise sessions (wellness program).
- A long term room booking by a community organisation has contributed to the increase in room hire statistics.
- The library has been extremely well utilised with general borrowing, browsing and attending the weekly early literacy program, Better Beginnings.
- General CRC office services such as computer and internet use, emailing, laminating, printing and photocopying continue to be required by the community.
- The recycling hub continues to be a popular way for community members to reduce their items going to landfill.
- The CRC is the place to go for Government and Community information and the distribution of Rapid Antigen Tests and masks for COVID-19 continued throughout the year.
- The 'other' category encompasses a range of areas which are sometimes difficult to capture under the specified headings, but also reflect the many other activities that the CRC performs.

Chairperson's Report



Year number three of my term as Chairperson is down, and it hasn't been any less than the last two. We have had a Management Committee that has worked together very well. I think we have started to truly utilise our strengths to guide not only each other, but also offer support when needed and to allow ideas to plant and grow. We have gained some new faces around the table, with Helen Walker and Helen Rice joining us, which has made for really productive conversation, and really easy for us to remember names!

Again being so busy, it isn't until now that I get to reflect on the amazing people who continue giving their time to our community, how lucky are we? Of course, we all could not do this without our Manager Jodi Nield who is an ongoing support, leader and organiser. Thank you for your enthusiasm and excitement when the committee proposes a new idea or challenges existing ideas.

We have managed again to jam pack the year and we have seen the growth of the library as it settles into its new place within the CRC.

We had Lyn complete her training and then we had Jess join us to commence hers. Jess has taken over the reception and library duties with her can-do attitude and no fuss efficiency. We also continued with Jayson and Anna ensuring smooth sailing within the day-to-day operations. Anna also established the Better Beginnings program, drawing on her experience and qualifications to ensure a successful program and further showcasing the library. Jenny continues to efficiently administer the CRC's finances and Brooke joined the team as a casual cleaner. Sharon has had to steer the ship many times and has not missed a beat, while at times also dealing with a jam-packed Gazette. Thank you for your hard work and also taking on all the feedback in regards to the Gazette changes.

Below are some of the key activities that the CRC has conducted during 2022-23:

- What's Your Angle Photo Competition and Focus on Flora Art Exhibition at CRC
- Contracts – DPIRD, Services Australia and commenced TransWA bookings
- Production of the Community Directory

- Business Training – Forklift, AusChem, Heavy Vehicle Pilot, Social Media workshop
- Business Christmas display competition
- IT support through Be Connected, Kahoot Quiz, Get Online Week, 1-on-1 IT sessions
- Gazette (organising, printing, taking on suggested changes, analysis of costs)
- Wellness Program – Gentle Gym & SEA
- War on Waste (recycling hub, plastic free July, school visits, showerhead swap, adopt-a-spot clean up)
- Show Day – community engagement
- Room Hire – Blackwood Basin Group permanent arrangement, Get Specs, Blackwood Biosecurity, Women in Farming, exam supervision, other adhoc users.
- Access All Abilities forum for International Day of People with Disability.
- School holidays activities, as well as children's week activities.
- As well as many other workshops and information sessions – Feng Shui, Financial Services, Ballet screening, Bushfire, Scams, Needle Felting, Working with Children Checks, Knitting in Public Day.

This is not a small undertaking for a small team that also has been able to also assist anyone that walks through the door and therefore truly generates a Centre for the community.

And, if that doesn't sound busy enough, we also commenced the information sessions for the Community Care 'Staying in Place' Project with Mable and InCasa.

It is no surprise based on the above, that we have also seen growth in memberships, as well as library use, as well as the Gazette growing in page numbers every month. This further shows there is full support from our community. Thank you to all who have assisted and supported this financial year. It is great to be part of it all.

Hayley Graham

Centre Manager's Report



After a couple of COVID affected years, the year of 2022-23 has seen the CRC consolidate services and look to create new opportunities for our organisation and community.

The library service continued to be well supported, growing in membership and we've welcomed many new users to the CRC. Thanks to funding through the State Library of WA, we were able to further develop the space and establish a very successful Better Beginnings early literacy program, ably led by Anna Raven. Thursday mornings are a joy in the CRC with singing, dancing, stories and rhymes. Trainees, Lyn Jennings and Jess Mackie, certainly added significant value to the library and CRC in general.

The CRC continued its work in supporting seniors across a number of areas including digital literacy, information sessions, exercise classes, social club and linking to services. We also took advancing steps in the area of aged care support, with an exciting development in a community-based care model, using local people to provide support to local people. The year ahead looks promising in this space.

Disability support is another area that the CRC explored at a deeper level, with the hosting of 'Access All Abilities', a forum to enable local people living with disability to share their stories and experiences. Raising awareness of all abilities and inclusivity will continue to be a focus for the CRC going forward.

The local 'War on Waste' continues to be promoted by the CRC, encouraging sustainable practices in reusing, reducing and recycling and minimising waste going to landfill. The recycling hub has grown in the number of items it collects and the support from the community is reassuring.

Two of the larger community events that are coordinated by the CRC, the 'What's Your Angle?' Photography Competition held in October 2022 and the Art Awards in February 2023 (albeit in a

different format due to the unavailability of the Town Hall). On both occasions, the CRC was transformed into a colourful gallery and attracted many locals and visitors to view some amazing creative pieces. Congratulations to Projects Officer, Sharon Lampard for being the driving force behind these events.

Another project of note was the production of the Community Directory, with the Lions Club handing over the coordination of this important community resource. It took an enormous amount of work, but well done to the whole team for pulling this together.

The CRC continues to provide a range of activities to cater for different target markets, including business, community groups and the general public. This diversity and adaptability in services enables the CRC to ensure it meets the requirements and changing needs of all demographics.

Continuous improvement is crucial for the growth and development of our Centre, so we welcome feedback and ideas for new services, activities and events.

Our CRC is incredibly lucky to have such dedicated and passionate staff who give so much energy to their jobs. To Sharon, Jenny, Lyn, Anna, Jess, Jayson and Brooke – thank you! You are all awesome and I appreciate the support you provide to me, each other and our community.

We are also fortunate to have a Management Committee that is supportive of our existing services and projects, and that continues to bring new ideas and concepts to the table. Thank you to Hayley, Amy, Helen O, Lizz, Darren, Dan, Helen W and Helen R for your support, drive and vision which continue to guide the CRC into the future.

Jodi Nield

2022-23 Achievements

Department of Primary Industries and Regional Development Contract

Government Services

State Government and Community Information Access Point



338
Government & Community Info


The CRC provides free access to computers for customers needing to access State Government websites to enable them to complete, or print out forms free of charge.

On a daily basis, staff are presented with enquiries about Government and local community information and services, and if we can't help them, we refer them on to someone who can.

Information is also provided to the community via the CRC's website, social media platforms and noticeboards.

The CRC continued to distribute Masks and Rapid Antigen Tests to the community in response to the COVID-19 pandemic, although the demand decreased during this period.

Videoconferencing



14 Community
25 CRC

Being able to assist community members to connect remotely via videoconference has always been an important role for the CRC.

The CRC provided access to videoconferences for community group meetings, individual participants in online forums, information sessions, business training and medical appointments.

Videoconferencing is vital for CRC operations, with staff able to attend meetings, networking events and undertake training. Committee members also have the ability to attend meetings remotely.



Community group using videoconferencing facilities

Economic and Business Development Support

Hot Office Bookings



198

Hot Office Bookings

With accessible facilities, spacious rooms, modern technology and equipment, a professional booking service, catering options, break-out areas, and importantly, privacy, the CRC offers room hire to a range of health professionals, agencies, businesses and organisations.

This not only provides an income stream for the CRC, but also provides community members with access to many services that are not available anywhere else in town.

Get Specs Optometrist

South West NRM

Keybrook

Blackwood Basin Group

Advocacy WA

Enable WA

Women in Farming

Blackwood Biosecurity

WACHS Child Health Nurse

Shire of Boyup Brook

Anglicare

GP Down South

Edith Cowan University

Boyup Brook Garden Club

Curtin University

Youth Focus

“Competent Solutions has had great support, with very enjoyable visits and highly successful courses...”

Jim Davidson, Owner, Competent Solutions

Referral Relationships

The CRC has a growing list of businesses and organisations who are able to provide support to any community members or local businesses wishing to start, develop and grow their business.

There are also connections to employment and training agencies to support people to upskill and develop confidence to find their place in the workforce.

Business Information Sessions, Workshops and Training

The CRC coordinated a number of training opportunities for local businesses.

- Heavy Vehicle Pilot Refresher
- Forklift Course
- Auschem Course
- Social Media for business
- Mable workforce information sessions
- 1-on-1 information and support

The CRC also provided support to the Boyup Brook community for other employment, business and economic development opportunities:

- Resume support
- One on one business information and support
- Employment of trainees during the 2022-23 period, one completed Certificate III Library and Information Services and one engaged in the same certificate.



Forklift training

Social Development Support

Referral Relationships

The CRC is a place where people of all demographics seek assistance and support for a wide range of reasons. If we are unable to help, we have a list of agencies and organisations that we can refer people to for support whether it is parenting, financial, legal or health related.

The CRC has developed a resource which provides contact details for support agencies across a number of different fields, such as financial, mental health, aged care, youth, disability etc. This is updated regularly and is available on the CRC's website, with a hardcopy available at the CRC.

Community Information Sessions, Workshops and Training

The CRC provides a variety of workshops, information sessions and training opportunities that target different sectors of the community.

Many of these are courses are initiated by the members of the community who express an interest in learning a certain skill. The CRC acts on the request and if viable, organises the activity, often using skills of people that exist within the local community.

On occasions, there is also contact made with the CRC by individuals and agencies who would like to deliver activities in Boyup Brook.

Videoconferencing continues to be a useful medium to deliver training and workshops, proving cost effective for participants and delivery partners.

These social development activities are important in bringing like-minded community members together, creating a connection, learning new things and reducing the risk of isolation in our rural community.

It is through various partnerships between the CRC and other individuals and organisations that these sessions are so successful.

In 2022-23, the following events took place:

Information Sessions

- Services Australia Financial Information Service
- Anglicare Financial Counselling Service
- WACHS Aged Care Assessment Process
- Mable / InCasa Aged Care Support
- Consumer Protection
- Advocare
- Bushfire Preparedness

Workshops

- Feng Shui
- Felting

Workshops,
info sessions,
training and
small activities

53



Felting workshop

Local Community Initiatives and Projects

To complement the social development and community engagement workshops, the CRC provides a range of events and programs throughout the year. We also appreciate ideas and feedback from community members to conduct different workshops and as part of our continuous improvement practices.

- **Wellness Program** – the CRC continues to deliver activities with a focus on wellness for all ages. The following programs have all been delivered during 2022-23 with excellent outcomes.

- Seniors Exercise and Activity (SEA): providing weekly exercise sessions for community members aged over 55 with individual and group activities.



Gentle Gym and Social Club

- Gentle Gym and Social Club: weekly gentle gym sessions for Over 65s, followed by morning tea and social activities. Supported by the Boyup Brook Club through the use of their facility.

- Community Care ‘Staying in Place’:

Having been working for several years to improve aged care service delivery in Boyup Brook, the CRC was invited to meet with representatives from Mable, an online platform for support workers in the aged and disability care industries. From the initial meeting, the CRC has held a number of information sessions around a community based care model to improve the support available to older community members. A group visited Pingelly in March 2023 to attend a ‘Staying in Place’ showcase and discover how the model can provide so many benefits to a rural community.

- **Community History** – the CRC administers the Lost Boyup Brook Facebook page, which continues to attract new followers and is actively engaged with. Photographs, newspaper articles and other various items of interest are shared.

The library also provides access to local history through various books that have been produced about the district.

- **Youth Support** – The CRC recognises the importance of engaging will all demographics in the community and provides a variety of different activities for children and youth.

- School Holiday Activities: the CRC coordinates at least one morning of activities which attract enthusiastic participants aged from 6 to 12.

- Make Art
- Christmas Crafts
- Lego Days
- Movie Day
- Drama Days
- Baking and Games



School Holiday Lego Day

“Angus really enjoyed the afternoon. Thanks so much”

Parent

- **Children’s Week:** held in October, the CRC received funding from Meerilinga to hold events during Children’s week.
 - Sound Therapy
 - Pot painting and planting
- **Youth Forum:** the CRC participated in a community youth forum to promote services available to this demographic and to hear ideas for future support.
- **Better Beginnings:** as part of the library service, the CRC received a grant from the State Library of WA to establish a Better Beginnings early literacy program for 0-5 year olds, something that had not been available to our community in the past. With weekly sessions, it has been extremely popular and provides opportunities for young families to connect.



Sound Therapy Session



Better Beginnings Launch

“It is wonderful to have the Better Beginnings in our local community, both my kids (4 & 2) absolutely love it. Prior to this I was driving to the next nearest town (30mins drive) to bring them to a rhyme time program and it is great to finally see this in our local community. It is very well run and beautifully welcoming”

Local Parent

Closing the Gap – the CRC aims to reduce the gap between indigenous and non-indigenous cultures by providing information and awareness activities to the community. The CRC often receives enquiries from community members to find out about local history which requires ongoing investigation and consultation due to the small local indigenous population.

An Acknowledgement of Country features on each staff email signature and a verbal Acknowledgement is conducted at each Management Committee meeting and major event run by the CRC.

- **NAIDOC Week:** poster promotion via The Boyup Gazette, posters and social media platforms.
- **National Reconciliation Week:** poster promotion via The Boyup Gazette, posters and social media platforms.
- **Sale of books:** Books from the Noongar Language Centre available for sale.
- **Noongar Seasons:** Poster displayed in the CRC foyer window with information about the current Noongar season.

Boyup Brook CRC
July 8, 2022
How awesome is this #betterbeginnings book - dual Noongar and English language. Perfect for #naidocweek2022
#naidocweek #naidoc #earlyliteracy #boyupbrookcrc #boyupbrook #boyupbrooklibrary



Social Media Post during NAIDOC week

War on Waste – the CRC’s environmental and sustainability project continues go from strength to strength with more activities, events and education programs being added.

- **Recycling Hub:** provision of a centrally located drop-off point for the community to recycle eleven different items that cannot be recycled in yellow top recycling bins, including bread tags, coffee pods, plastic lids, haircare packaging, batteries, oral care products, mobile phones and writing implements.
- **Plastic Free July:** community members shared their tips for reducing their plastic consumption and prepared morning tea items using ingredients that were in plastic free packaging.

318
Recycling Hub users



Staff also visited Boyup Brook District High School to encourage students to reduce the packaging in their lunchboxes and make baked goods at home.

- **Showerhead Swap:** The CRC supported the Waterwise campaign to lessen the amount of water wasted by inefficient showerheads.
- **Sustainable Snippets:** Regular promotion of waste reducing and sustainable living tips shared on the CRC’s social media platforms.
- **Water Refill Station:** Providing the community with an outlet to refill water bottles, rather than purchase plastic water bottles. The station was also taken to community events to promote hydration through refilling and reusing.
- **Containers for Change:** In the front yard of the CRC, there are specific bins for community members to drop their eligible containers into. This assists in reducing litter, but also those containers being put into regular rubbish bins. It provides a small income to the CRC as donations are taken to the local refund point.



Recycling Hub

OTHER EVENTS

Many community events were able to resume after the COVID-19 restrictions were lifted.

- **Photography Exhibition** – The ‘What’s Your Angle?’ photography competition ran for a fifth year, with excellent support from sponsors, entrants and the general public. The official opening and presentation of awards was held as part of the Boyup Brook Tourism Association’s Blooming Wild weekend.

Engaged with the ‘What’s your Angle?’ Exhibition

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Photography Exhibition

“Congrats to all the winners and thank you BBCRC for putting on the competition and to all the sponsors. So many wonderful pics.”

Community Member

- **Focus on Flora Art Exhibition** – The CRC conducts an annual Art Exhibition in conjunction with the Country Music Festival in February. The usual venue, the Town Hall, was unavailable due to maintenance, so the event was adapted and held it on location at the CRC. The walls of the building were adorned with fabulous art, with a ‘Focus on Flora’.

Engaged with the 'Focus on Flora' Art Exhibition

555 



'Focus on Flora' Art Exhibition

- **Knitting in Public Day** – To celebrate Knitting in Public Day, the CRC hosted a number of community members in the foyer who enjoyed working on their current projects and sharing their enjoyment for the craft.
- **Night at the Ballet** – To showcase what e-resources are available through library members, the CRC hosted a screening of ‘A Midsummer Night’s Dream’ ballet performance, which was enjoyed by all in attendance.



Knitting in Public Day

- **Access All Abilities** – The CRC received funding through Developmental Disability WA to conduct a community forum for International Day of People with Disability. Local people living with disability were invited to share their stories and experiences. Facilitated by the CRC’s Vice-Chairperson, an incomplete paraplegic, this event was well attended by community members, health stakeholders and Shire representatives and started a conversation around what living with disability looks like in our rural town.



Access All Abilities Forum

“A heartfelt thanks to the wonderful members of our community for an insight into your day to day challenges of life - something most of us take for granted. I look forward to being involved in the conversation about accessibility and inclusion for all community members.”

Shire Councillor

- **Digital Literacy**

- IT issues: Staff often assist customers in troubleshooting technology problems such as smartphone connections, accessing mobile apps and various other issues.
- Monthly quiz: The CRC holds monthly online quizzes which are extremely popular for improving their general knowledge, digital literacy skills and gathering for a social occasion.
- Be Connected: group sessions and 1-on-1 support, providing those over 50 with digital skills and confidence to use technology
- Get Online Week: activities conducted to encourage people to use technology and become more confident and comfortable with the internet and their devices.

Accessing Digital Literacy sessions or IT support

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“One hour well spent. Thanks girls”

Participant in Get Online Week Activity



Be Connected Digital Literacy Session



Monthly Kahoot Quiz

- **General Engagement and Support** – the CRC is seen by many as the place to go for assistance. It is a welcoming, inclusive and comfortable space for people to visit, ask questions, or just have a chat. General engagement and support of the community is a vital component of our operations.
 - Upper Blackwood Agricultural Show: the CRC had a promotional stall at the local Agricultural Show which provided a wonderful opportunity to engage with community members who may not necessarily come into the Centre. Events and services were promoted and a children’s area was set up for Lego, books and games.



CRC Stall at the Local Agricultural Show

Local Organisation and Volunteer Support

The CRC supports a number of community organisations and their volunteers within Boyup Brook and surrounding areas, to assist them in serving their own members and follow good governance. Some of these support services were conducted on a 1-on-1 basis and include:

- Support in preparing and printing fixture books
- Support in marketing activities
- Support in writing grant applications, including providing letters of support
- Constitution queries and support
- Technical assistance for hosting a Stage Show
- Printing of certificates, fliers etc.
- Event management support and guidance
- Ticketing agent for community events
- Governance support and guidance
- Support for volunteer recruitment
- Meeting spaces

With the changes to Working With Children legislation, the CRC arranged for Club information sessions via videoconference to be promoted and attended.

From time to time, external club development workshops and information are also shared via social media, and in The Boyup Gazette.



Booklet production

Other Services and Products

Contracts

SERVICES AUSTRALIA

Apart from the service contract with the Department of Primary Industries and Regional Development, the Boyup Brook CRC has a contract in place with Services Australia as an Access Point.

Close to 200 people accessed the Services Australia Access Point during 2022-23 with many of these requiring support to set up and access the MyGov platform.

TRANSWA

In December 2022, the Boyup Brook CRC signed a contract with the Public Transport Authority of WA to provide the TransWA ticketing service, after the existing contract was not renewed. It was important for this service to still be available to the community as many of the people accessing it are not digitally literate. Payment for this service occurs on a commission basis.

SHIRE OF BOYUP BROOK

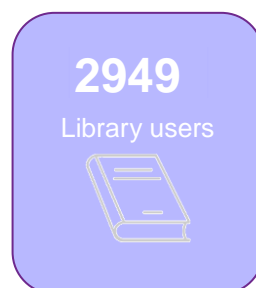
After commencing the delivery of the public library service in January 2022, it has grown into an extremely important part of the CRC's day to day activities. It has attracted new users to the CRC and grant funding has enabled the space to be transformed and new programs initiated, such as Better Beginnings, the Golden Feather Hunt, and Book Week celebrations.

Traineeships in Library and Information Services have been offered, with one successful completion and another underway.

Progress reports are presented to the Shire Councillors from time to time, with support and feedback from Council being very positive.



New library space at the CRC



Computer and Internet Access

Whilst a great majority of people now have access to technology, either at home, work or via a mobile device, there is still the need to have public computer and internet access available. Reliable internet connectivity remains an issue in Boyup Brook and the affordability of plans is also sometime restrictive, which is why a number of people continue to use the CRC for this purpose.

Computer and Internet Users

113 

Office and Administration Services

The provision of printing and office services to the community contributes to around 11% of the annual revenue. A significant number of people, whilst being able access emails and forms on their own device, are requiring them to be printed, scanned or sent. The CRC also offers laminating, cutting, folding and binding, as well as secretarial services such as typing and desktop publishing, booklet and poster creation.

Office and Admin Services

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General Community Information

The CRC is often the first point of call for locals and visitors to access information about general queries, or what services are available. If staff are unable to help, we will do our best to refer them to others who may be able to.

A 'living' Service and Support Directory has been created in is available on the CRC's website and also via hardcopy from the CRC. This Directory lists local contacts for sporting and community groups, but also useful help numbers and contacts for a range of other assistance needs, such as financial, disability, emergency, mental health and aged care support.

On display, there are a range of brochures for State Government departments, service providers in the region and local businesses.

A long-term partnership with the Boyup Brook Tourism Association continues, with both organisations contributing to information packages from a box on the Visitors Centre door so tourists can access information, even when the Centre is closed.

The CRC took on a new community project in 2022-23 in creating a Community Directory, containing contact numbers of local residents, community groups and businesses. This was previously undertaken by the Lions Club, however with diminishing resources, they were unable to continue to produce this much-loved directory. The CRC worked with the Lions Club to recreate the document and utilised the expertise of staff to produce an attractive resource. It is also a live document, with any updates to details received amended and uploaded to the CRC's website.



"It's arrived n it's really nice thanku"

"Wowie!! They look awesome!! Great work as always CRC!"

Community feedback

The Boyup Gazette

The Boyup Gazette, the free, monthly newspaper produced by the CRC, continues to be part of the fabric of the Boyup Brook community. It is the source of local news and events and provides a key avenue for businesses to advertise. In 2022-23, the Gazette has continued to grow which indicates an increase in advertising and general news content. Each month community members eagerly await the arrival of the Gazette in their mailboxes.

Former residents, or interested stakeholders are able to pay an annual subscription fee to have the Gazette mailed to their home address, maintaining their connection to Boyup Brook.

The Gazette is also available from the CRC's website as a downloadable, colour document.

In the middle of each month, a subscriber based 'Gazette E-edition' is produced and emailed to provide an update on events in the second part of the month and to advise of any news or activities that may have missed the printed Gazette deadline.

The Gazette is an important revenue stream for the CRC, generating income through advertising and reader subscriptions.

The Boyup Gazette
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 86 ABEL ST BOYUP BROOK WA 6244 PH 08 9765 1169 FAX 08 9765 1340 EMAIL: gazette@boyupbrook.org
 Boyup Brook - Channing - Denney - Kallie - Mayrup - Tombridge - Waga Free Monthly Circulation 800

Big Launch for Better Beginnings

There was great excitement as 27 children and their caregivers attended the launch of the early literacy program, Better Beginnings, at the Boyup Brook Public Library on Thursday, July 28, 2022. The Better Beginnings family literacy program is run through the State Library of Western Australia and connects families with books through free reading packs. The goal of the program is to inspire a love of literacy and learning for children across the state by encouraging families to support the sing, write and play with their child every day. The key aim of Better Beginnings is to support the development of literacy in children from birth, providing them with greater potential to grow, learn and develop, perform well at school and succeed in later life.

Attendees at the launch were treated to a story, rhymes and then colouring activities, before taking the opportunity to explore the library and the many books and DVDs available. As morning tea was served, families mingled creating fantastic social connections for both adults and children.

'Better Beginnings is a well regarded program throughout the State and it is so exciting that we are able to provide it to the Boyup Brook community through our library. We are so fortunate to have secured the grant funding to kick-start the sessions and we can't wait to see where it takes us.'

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Stories, Rhymes and Fun Times! will occur each Thursday morning for 0-5 year olds and their caregivers, at the library, located at the commented CRC Centre Manager, Joak Nield.

There are also plans to make regular visits to Playgroup and Daycare, as well as take the resources to community events such as the Dinnerup Show, Wellness Festival and community Christmas celebrations.

If you would like further information about how to get involved with 'Stories, Rhymes and Fun Times', please contact Anna at the CRC on 9765 1169, or email anna@boyupbrook.org.

Above: August and Chantilly Motion at the launch.

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Stories of Sandakan

Boyup Brook's Sandakan Service on September 13, commemorated the appalling Second World War death marches through North Borneo, through powerful storytelling. With the last of the Sandakan survivors, Billy Young, passing away in May this year, remembering and retelling this tragic story has perhaps become even more important.

This annual service, held at the Sandakan Memorial was the first of its kind when it commenced in 1991. Former local and Prisoner of War (POW) Ted McLaughlin was the initiator, as he wished to honour his best mate who was tortured and killed on the death marches, along with more than 2000 other British and Australian soldiers.

A respectful crowd gathered, not letting a good drop of rain stop during the ceremony party granted.

Rhonda guided the service which featured prayer, poetry, a presentation from both schools, wreath laying, the Last Post and Rouse and flag raising.

Distinguished guests were welcomed by Shire President Richard Walker, who also took the time to pay respects to the late Ted McLaughlin and the late Fred Dowd, who was also a war veteran.

During his opening address, RSLWA State President Duncan Anderson congratulated the collaboration between the Shire, the local RSL Sub-Branch, Boyup Brook District High School and St Mary's Primary School, for their continued hard work to put this service together.

Local RSL Sub-Branch President Colin Hales, spoke of the importance of having the local schools involved in the storytelling of Australia's wartime history.

Continued page 3

2022 Premiership Winners

Above: Brock Row L-R: River Lloyd (captain), Angus Campbell, Matt McInnes, Blanche, Chris Hewson, River McGregor, Alex Calais, James Thompson, Crown (vice captain), Malcom Mc, Paul Reilly (president), Freddie Row L-R: M, Lewis Mead, David Calais, Luke Reilly, Trish Calais (trainer).

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Selfless Contributions Recognised

The Shire of Boyup Brook's community celebrations for Australia Day were attended by a large crowd. After the flag raising ceremony, Shire Councillors and staff served a breakfast buffet and a special audio presentation of a poem, Councillor Darren King announced the recipients of the Shire's annual awards.

The recipient of the Kevin Henderson Memorial Award, which is presented to an individual who has shown outstanding service to the community as a volunteer for a period exceeding five years, was Lee Holland.

Lee's dedication to sport and community includes being the founder of the Boyup Brook community celebrations for Australia Day, the West Stockman's challenge event and she is an active member and current Secretary of the Mayrup Progress Association. Lee was also a key driver behind the head-shedding events in 2022 that led to over \$40,000 being raised for Ronald McDonald House, of which she is very proud, but was also quick to praise the community for its support of the cause.

Friend and partner of the man whom the award was named after, Jo Melville, said of Lee's award, 'You would be really happy'. Mick Burgess is a respected and active volunteer in the community and for this, was awarded the 2023 Citizen of the Year.

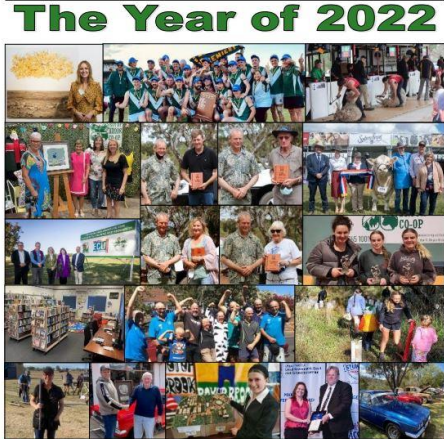
Since moving to the Shire three years ago, Mick has dedicated himself to helping others in our community. As a member and the Co-ordinator for Change Program, along with spending most weekends at the transfer station, setting up Music Festivals for the elderly, driving the Lions Bus, coordinating the Pumpkin Festival for the Lions Club, he always has a spare moment to lend a hand to others in need, or stop for a friendly chat.

Mick was lost for words on receiving his Award, but did pass on his thanks to all current and past Lions members for their support.

Above: Lee Holland and Mick Burgess, 2023 Shire Award recipients.

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The Year of 2022



- Carols in the Park -
 Friday, December 2 - from 6:30pm - Music Park

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INSIDE THIS MONTH

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Building Community Connections

The Boyup Brook Community Resource Centre has always been an active contributor to the local community and over 28 years, has developed valuable partnerships with volunteer organisations, businesses and individuals.

Stakeholders

Government

- Department of Primary Industries and Regional Development
- Services Australia
- TransWA
- State Library of WA
- South West Development Commission
- Shire of Boyup Brook
- Local Members of Parliament

Corporate Partners

- Get Specs Optometrist
- Competent Solutions Wyalkatchem
- Talison
- Boyup Brook Co-op

Peak Body

- Linkwest

Funding Bodies (Grants)

- Department of Primary Industries and Regional Development
- Shire of Boyup Brook
- Good Things Foundation
- Developmental Disability WA
- State Library of WA
- Meerilinga

Community Partners

- Boyup Brook Police
- Boyup Brook Tourism Association
- Boyup Brook District High School
- St Mary's Primary School
- Boyup Brook Community Mental Health Action Team
- Boyup Brook Lions Club
- Blackwood Basin Group
- Country Music Club of Boyup Brook
- Women in Farming Boyup Brook
- Rylington Park
- St Vincent de Paul
- Boyup Brook District Pioneers Museum
- Boyup Brook Family Playgroup
- Boyup Brook Early Learning Centre
- Boyup Brook Citizens Lodge
- Hot Country Red Hatters
- Boyup Brook Football Club
- Boyup Brook Craft Hut
- Upper Blackwood Agricultural Society
- Garden Club
- Boyup Brook CWA
- St John Ambulance Boyup Brook
- RSL Boyup Brook Sub-branch
- RFDS Charity Shop
- Boyup Brook Club
- Blackwood Valley Wine Industry Association
- One Library Consortium

State and Federal politicians visit the CRC as they tour through the electorate, to gain an insight into activities and issues in the community and on occasions, they may also phone or email the CRC to seek a local perspective regarding certain issues.

The CRC is regularly represented at community events such as:

- Shire of Boyup Brook Australia Day celebrations
- ANZAC Day
- Storm in a Teacup Women's Day
- Sandakan Memorial
- Blooming Wild Weekend
- Upper Blackwood Agricultural Show
- Remembrance Day
- School events

The CRC is often invited to participate in discussions regarding various issues in the community as the Centre services a wide cross-section of the Boyup Brook population. Examples of this consultation includes the Shire of Boyup Brook, Community Mental Health Action Team, Health and Aged Care.

This engagement continues with local organisations to assist in promoting their activities and events, with a number of groups coming to discuss their project ideas to see how the CRC could possibly be involved.

These partnerships are invaluable and place the CRC in a strong position as a community leader to ensure a sustainable future for both the CRC and Boyup Brook.

The CRC Centre Manager is a member of the CRC sub-committee, and a Board member of Linkwest, the peak body for Neighbourhood and Community Resource Centres in WA. This group is made up of regional Network leaders and ensures Boyup Brook is able to maintain strong connections across the State. The support from Linkwest as a peak body, is valuable to ensure the CRC staff and committee are upskilled through training, information sessions and governance resources.

The Boyup Brook CRC is seen by many as the community hub and is often the first point of call for community members, services providers and visitors to enquire about information and services, reinforcing the WA Community Resource Network's tag line as "Your Local Connection".



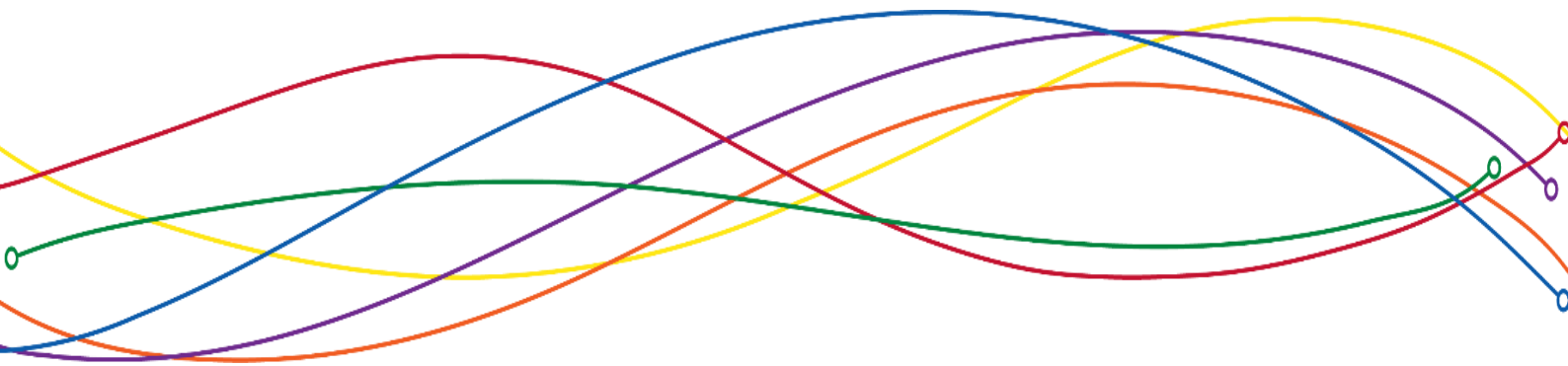
Remembrance Day



Youth Forum

Financial Statements

Available upon request



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